



Armadillo Decking 20 Year Limited Warranty

20 Year Limited Performance Warranty Coverage

This warranty covers Armadillo Decking for a period of twenty (20) years from date of the original purchase from an authorized Armadillo product distributor.

Master Mark Plastics (“Manufacturer”) warrants that its Armadillo Decking products are manufactured from recycled wood and high density polyethylene plastic, and will not rot, split, splinter, check, or suffer structural damage from fungal decay or termites for a period of 20 years under normal use and conditions.

Fade Resistance: Armadillo Decking will not fade from light and weathering exposure as measured by color change of more than 5 Delta E (CIE) units. This product is designed to resist fading; however no material is fade proof when subject to years of exposure to ultraviolet (UV) rays and the elements.

Stain Resistance: Armadillo Decking will resist permanent staining from spilled beverage and food items such as ketchup, mustard, salad oils, barbeque sauce, tea, wine, coffee, sodas, juice and other food and beverage items that would typically be present on a residential deck, as well as mold and mildew naturally occurring from the environment, provided that such substances are removed from Armadillo Decking with soap and water or mild household cleaners after no more than one (1) week of exposure of the food or beverage to the surface or the first appearance of mold and mildew.

Master Mark Plastics does not warrant that Armadillo Decking is stain proof, and does not warrant stain resistance resulting from spilled or otherwise applied food and beverage substances which are not properly cleaned as provided above within one (1) week of exposure. In addition, materials not covered in the stain resistance warranty include abrasive compounds of acidic or basic pH, paints, stains, strong solvents, metallic rust or other abnormal residential deck use items and non-food and non-beverage substances, including but not limited to biocides, fungicides, plant food, or bactericides. Mold and mildew can settle and grow on any outdoor surface, including Armadillo Decking. You should periodically clean your deck to remove dirt, debris and pollen build up that feeds mold and mildew. This warranty does not cover mold and mildew which is not properly cleaned as provided above within one (1) week of first appearance.

End cut sealer: All board ends, including ripped/exposed Armadillo board cores need to be sealed using Rhino/Armadillo End Board Sealer for full warranty coverage. Sealer must be applied thick enough to exposed area to provide even coat. Proof of purchase must accompany any warranty claims filed for excessive swelling/cracking of board ends.

Exclusions from Warranty Coverage:

Exposure to Heat: Direct or indirect contact with extreme heat sources (over 250 degrees F) or may cause fading and may damage the surface of the product, and any effects of such exposure are expressly excluded from coverage under this warranty.

Surface Damage: Never use metal shovels or sharp-edged tools to remove snow and ice on the surface of Armadillo Decking. If the surface of the product is damaged or puncture, this warranty will be voided.

Other Exclusions: This warranty shall not cover any condition attributable to: (1) improper installation of the Armadillo Decking and/or failure to abide by the installation instructions, including but not limited to improper gapping; (2) use of Armadillo Decking beyond normal residential use, or in an application not recommended by Master Mark Plastics and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which the Armadillo Decking is installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), (5) improper handling, storage, abuse or neglect of Armadillo Decking by purchaser, the transferee or third parties, or (6) ordinary wear and tear.

Procedure for making a claim under Armadillo Decking 20 year warranty

If making a claim relating to Stain Resistance:

- Purchaser must try to clean affected area of the deck by using cleaning procedures described above within one (1) week of exposure of the food or beverage to the Armadillo Decking or first appearance of mold and mildew.
- If the decking remains reasonably unsatisfactory after cleaning procedures, then purchaser must have the stain professionally cleaned at purchaser expense.
- If the stained area remains unsatisfactory after the professional cleaning, purchaser must make a claim under this warranty within thirty (30) days after the professional cleaning.

To Make a claim under this limited warranty, purchaser or transferee shall send a description of claim, photographs, proof of purchase and if the claim relates to stain resistance, proof of compliance in above paragraph, to the following address:

**Master Mark Plastics
Attn: Warranty Dept
One Master Mark Drive
PO BOX 662
Albany, MN 56307**

After reviewing all information, Master Mark Plastics will determine the validity of the claim submitted. If it is determined that the claim is valid, Master Mark Plastics will, at its sole option, either replace the affected item or refund the portion of the purchase price paid (not including the cost of its initial installation). Replacement material will be provided as close in color and design to original; however Master Mark Plastics does not guarantee an exact match as colors and designs may change.

Armadillo Decking from purchase date through year two (2) must be installed in strict accordance with installation instructions. If determined to have excessive degradation, fade beyond 5 Delta E (CIE) units, rot, split, splinter, stains (after cleaning), check, or suffer structural damage from fungal decay or termites as a direct result from manufacturing defect, Master Mark Plastics will provide the owner with replacement products for the products that have been determined defective and provide a labor credit that may be used toward the reasonable cost of installing replacement products (excluding removal or disposal of products).

Valid warranty claims during years three (3) through twenty (20) after the original purchase will be prorated as indicated below. This warranty shall not cover and Master Mark Plastics will not be responsible for costs and expenses incurred with respect to the removal of affected product or the installation of replacement materials, including but not limited to, labor and freight after the first two (2) years of warranty.

If Master Mark Plastics is providing replacement materials or refund of purchase price, we may elect to replace the percentage listed below:

Year of Claim	Recovery
3	100%
4	100%
5	100%
6	100%
7	100%
8	100%
9	100%
10	100%
11	90%
12	80%
13	70%
14	60%
15	50%
16	40%
17	30%
18	20%
19	10%
20	5%

Transfer of warranty: This warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by purchaser, to a subsequent buyer of the property upon which the Armadillo Decking was originally installed.

THE LIABILITY OF MASTER MARK PLASTICS SHALL BE LIMITED SOLELY TO ITS RESPONSIBILITIES UNDER THIS WARRANTY, EXCEPT FOR THE EXPRESS LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO EXPRESS OR IMPLIED WARRANTIES OF ANY KIND AND THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT AND NO WARRANTY SHALL BE IMPLIED BY OPERATION OF LAW OR OTHERWISE, ANY WARRANTIES IMPLIED BY LAW ARE LIMITED TO THE DURATION OF THE LIMITED WARRANTY. IN NO EVENT SHALL MASTER MARK PLASTICS BE LIABLE FOR INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSON EVEN IF SUCH DAMAGES ARE FORESEEABLE AND EVEN IF MASTER MARK PLASTICS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

YOUR RIGHTS UNDER STATE LAW

Some states do not allow limitations on implied warranties; limitations on how long an implied warranty lasts, limitations on transferability and/or the limitation or exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This limited Warranty gives your specific legal rights and remedies, and you may also have other rights which vary from state to state.